



Position: Knowledge Management/Institutional Development Lead for SERVIR Program

Term: Full Time

Location: Washington, DC

Terra Global as a partner to Chemonics led USAID SERVIR program seeks a support knowledge management lead/institutional development specialist to join the DC-based SERVIR project team. The SERVIR and Climate Services Support Activity is a 5-year, \$13.5 million project that is a joint initiative of USAID and NASA to help developing countries improve environmental management and resilience to climate change by strengthening the capacity of governments and other key stakeholders to integrate Earth observation information and geospatial technologies into development decision-making. The project's main purpose is to improve USAID's communication of program results and impacts, facilitate reliable access to SERVIR's online data and tools, and provide technical assistance to hubs and in-region partners. We are looking for individuals who have a passion for making a difference in the lives of people around the world.

Responsibilities

The Knowledge Management/Institutional Development Lead for SERVIR Program will be responsible for and not limited to the following tasks:

- Lead review of existing KM tools, assesses options for improvement, and proposes solutions to USAID and partners
- Engage IT firms and subcontractors to streamline management of knowledge at a structural level
- Update SERVIR hubs' planning templates annually and performs timely reviews of SERVIR subs' service plans
- Maintain online tools, including the SERVIR Guidebook, SERVIR global and hub-level user engagement database, SERVIR global calendar, SERVIR Geoportal, and SERVIR global product catalogue
- Plan and support SERVIR face-to-face hub exchanges and a SERVIR annual event for network partners in order to build capacity within hubs' KM systems
- Provide KM inputs to the Communications Lead to ensure that the project is able to more appropriately capture and tell the development story
- Collaborate with the program's M&E Specialist to ensure that feedback of new product/information demands are relayed back to the Applied Science Team (AST) to facilitate uptake of new tools and technologies and that all relevant science activities are captured in SERVIR's monitoring and evaluation efforts
- Support the CSRD Coordinator and CSRD Partnership Coordination from a KM perspective by addressing and capturing the needs and gaps of climate services implementation
- Assist the Grants Manager to ensure grantee outputs are properly shared and catalogued

Qualifications

- Advanced degree policy in policy, management, social or physical sciences, international development, or another field related to climate change and development plus five years of experience in knowledge management OR Bachelor's degree with eight years of relevant experience
- Experience with online and face-to-face approaches to knowledge management and learning
- Experience with technology projects in the developing world is strongly preferred
- Excellent communication skills (oral and written), analytic skills, database management, programming, and strong interpersonal skills preferred
- Geographic information systems expertise, including data analysis, management, visualization, and distribution desired
- Understanding of applied Earth science information and products is necessary
- Knowledge of data and metadata standards a plus
- Demonstrated leadership, versatility, and integrity

Interested Candidates please email CV to HR@terraglobalcapital.com